

# **Contents**

# Student services snapshot

Welcome to ASU Online	3
Getting started	4
Your introduction to My ASU	6
Innovation at work for you	10
Resources to support your success	13

# **Accessibility services**

- **J** 480-965-1234

### **Career services**

- **J** 480-965-2350
- Make a career advising appointment

# **Counseling and wellness**

- **J** 866-743-7732
- Schedule an appointment
- View resources

# Financial aid and scholarships

- **3** 855-278-5080
- Click the Help tab on My ASU

# **Success coaching**

- **3** 844-691-2240
- \* Chat with your coach

# **Tutoring**

Get started with ASU tutoring



# Welcome to ASU Online

Dear Sun Devil,

Let me be among the first to congratulate you on your decision to enroll at Arizona State University. You are now part of the most innovative university in the United States.

At ASU, we focus on whom we include and how they succeed, research and discovery of public value, and the overall health of the communities we serve. We have developed many opportunities for exploration and growth as you advance your education with us. We have assembled an academic research powerhouse fully accessible from anywhere in the world through ASU Online. We have focused the power of ASU's innovation to support your success, and we have fostered communities, both academic and social, so you can develop connections with peers and faculty.

As you will experience, from application to graduation, our enrollment coaches, success coaches, academic advisors, faculty members and the entire staff at ASU are focused on one thing: your success. Our goal is to help you master the art of lifelong learning so that you can learn anything. In a world of rapidly changing knowledge and technology, you will have the tools to adapt and thrive. We call it being a master learner, and once you are one, you can create the future you want.

This digital book contains resources and services that are available to you as an undergraduate at ASU. I invite you to review the guide closely, take advantage of the many support systems we have ready to help you, and keep it handy for future reference. The ASU team is here to help, so please feel free to reach out if you need anything.

I am confident that the information in these pages build excitement about your future at ASU and the limitless possibilities ahead.

Welcome to our Sun Devil family. We are glad you are here.

Sincerely,



Michael M. Crow President Arizona State University



Getting
started

Beginning a new school can be challenging, but ASU
Online is here to connect you with all of the resources we
have to offer. From your personal support suite to our
checklist for success, we aim to provide you with the
tools needed so you can feel confident throughout your
entire college experience.

# Your support suite

At ASU Online, we're here to support you every step of the way. Whether you're in need of tutoring, counseling, time management, academic advising or wellness resources, our <u>student services</u> are personalized to fit your needs.

# Success coach

A built-in support system, your success coach can act as a sounding board and provide time management tips and study strategies, as well as connect you with all relevant ASU resources and support.

# **Faculty members**

ASU faculty offer many ways to stay connected, such as Canvas, Slack, Zoom and virtual office hours, helping you make the most of your education.

# **Academic advisor**

Need help planning your courses? Your academic advisor is dedicated to answering all of your questions and guiding you through your academic journey.

## **Financial advisors**

Paying for college is an important investment. We have a team of specialists ready to help you with your FAFSA®, understand your loan options, scholarships and more.

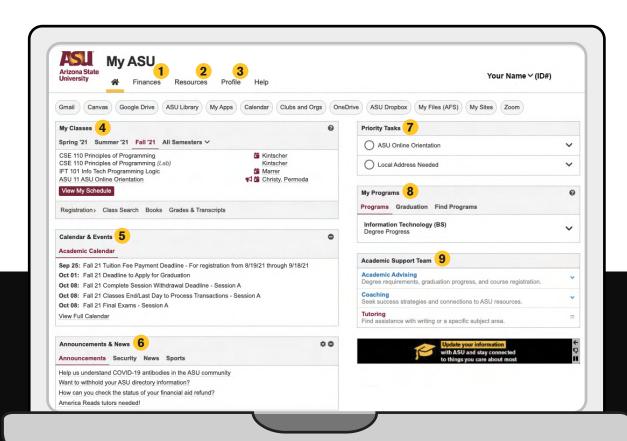


Meet with your academic advisor to determine the best classes to take based on your experience and goals. Ask any questions you may have, including those about your course load and our <a href="Accelerated Master's programs">Accelerated Master's programs</a> . These programs allow you to earn a bachelor's and master's degree in as few as five years, saving you time and money.
Visit My ASU and complete your priority tasks. Be sure to check frequently as new items can populate at any time.
Complete a <u>FAFSA</u> to see how much federal aid you're eligible to receive. Track your progress in My ASU.
Connect with your success coach to discuss your goals.
Do a <u>tech check</u> to make sure you have a device and connection that will empower your success.
Participate in orientation or ASU 101. These courses introduce you to Canvas and other tools used in online courses, resources for success and ways to connect with the Sun Devil community. This will help you be ready on day one.

# Your introduction to My ASU

# What is My ASU?

My ASU is your one-stop resource for accessing information about academics, finances, events, student services and more.



- 1 Finances
- 2 Resources
- 3 Profile
- 4 My Classes
- 5 Calendar and Events
- 6 Announcements and News

- 7 Priority Tasks
- 8 My Programs
- 9 Academic Support Team

# **1** Finances

The Finances tab of My ASU houses all of the information you need to fund your education. You can review account charges, financial aid and scholarship awards, the financial aid calendar and outstanding finance tasks. Additional benefits of the Finances tab include:

## Understanding the cost of college

Calculating your net price — tuition and fees, minus financial aid and scholarships awarded — gives you the most accurate picture of how much your degree costs upfront. Tools you can access from the Finances tab include the cost calculator and the budget worksheet. You can also use a tool like the FAFSA estimator to see what aid you may receive.

## Viewing the results of your FAFSA

Filing your <u>FAFSA</u> every year is the first step toward finding out how much federal financial aid you're eligible to receive. You can review the progress of your financial aid file and <u>satisfactory academic progress</u> results in the Finances tab of My ASU under the Financial Aid and Scholarships box.

## Monitoring your scholarships and grants

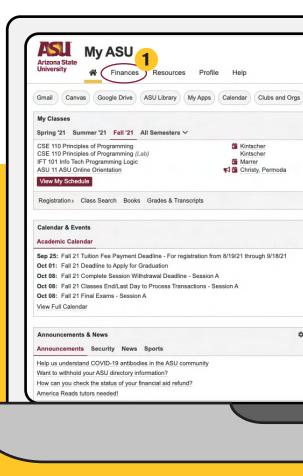
Scholarships and grants are available to online students and can reduce costs. To find future scholarship opportunities, check Scholarship Search. You can view all earned and need-based awards by academic year in the Financial Aid and Scholarships box.



About 80% of all ASU students, including online students, receive some form of financial aid.

**Top 10** 

ASU made the Fiske
Guide to Colleges' list
of top 10 "Best Buy"
public universities for
quality in relation to
cost and student debt.



# **2** Resources

In the Resources tab, you can access a variety of tools for success, such as disability accommodations, study abroad and counseling through 360 Life Services. Other tools you can find in this section include career planning, jobs and careers, library resources, social activities, student support and technical resources.

# 3 Profile

The Profile tab contains your information on record. Here you can update your directory and contact details, make changes to your emergency contact, create a new password, view your EMPLID (ASU ID number) and grant My ASU guest access. Don't forget to upload your photo before starting classes. This is a university requirement.

# 4 My Classes

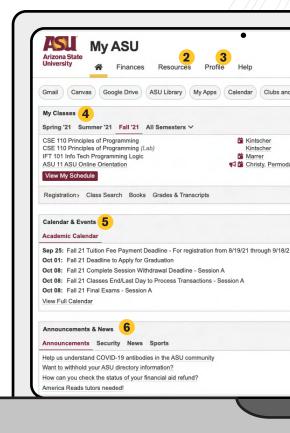
The My Classes box defaults to a view of your schedule for the current semester. This allows for easy access to Canvas for your active courses. You can also access registration information, search for classes, view your grades and order books.

# 5 Calendar and Events

The Calendar and Events box provides a snapshot of important deadlines, such as start and end dates. You can also view the full academic calendar.

# 6 Announcements and News

In the Announcements and News box, click through the tabs for ASU news, security updates, sports and more. Check back often to stay up to date on Sun Devil life.



# 7 Priority Tasks

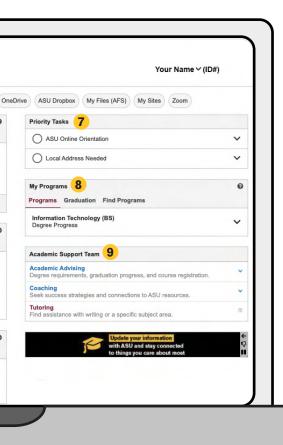
In the Priority Tasks box, you can find outstanding items that require attention and interaction. Please review and complete them promptly to avoid enrollment holds or delays in your financial aid disbursement. Click the down arrow to view more details and resolve completed tasks.

# 8 My Programs

The My Programs box shows your degree in progress, and your associated school or college based on your major, as well as any previous degrees earned. You can also use the Find Programs tab to browse other available certificates, minors and degrees.

### **DARS**

The Degree Audit Report System (DARS) allows you to track your progress toward graduation. <u>Learn how to read your DARS report</u>.



### **Major Map**

Degree major maps include all course requirements for graduation. Major maps are general and not personalized.

# My Major Map Progress

This tool allows you to compare your progress against your degree's major map. This gives you an idea of how the courses you've taken apply toward your degree.

# 9 Academic Support Team

Your team consists of academic advising, success coaching and tutoring. Find information about each, including how to access each service in the Academic Support Team box. Click the down arrow to view more information.

# Innovation at work for you



# Cutting edge tools to assist you in your academic journey

Today, ASU Online faculty and students use over <u>200 third-party tools and services</u> to customize your classroom experience and empower your success. Get the assistance you need to stay on track with technological tools and programs available to you.

# **Dreamscape Learn**

Dreamscape Learn is a unique, immersive learning opportunity that allows you to explore narrative-based, novel problems through VR and XR technologies.

Designed by renowned creative minds, Dreamscape Learn transforms your biology courses into emotionally engaging, skills-based experiences.

# **BioSpine**

Say goodbye to one-size-fits-all education and hello to personalized, dynamic learning through BioSpine. In this adaptive learning biology degree, you complete activities and assessments that adjust to your learning and needs in real time.

# **PASS**

Personalized Academic Support at Scale (PASS) integrates timely communications into your overall course experience. These email and modal communications provide you with targeted support to help you succeed.

# **ALEKS**

Through this platform, mathematics course content adjusts to your level to keep you engaged and learning. In fall 2016, ASU released a redesign of college algebra courses using the ALEKS platform. In the first year alone, this program led to a 20% increase in student success rates compared to previous years.

# **Operation Math**

We know math can be intimidating, especially if you've been out of school for a while. Operation Math drives innovation, performance and goals by leveraging communication and web technology to better serve you. Using an adaptive-active curriculum, Operation Math empowers you to succeed by receiving customized nudges based on your unique learning journey.

# **Engage in personalized support communities**

Community is a strong foundation of ASU Online. Find your sense of belonging and engage with your peers and faculty through personalized support communities.

# **InScribe**

InScribe is a community-driven platform that connects you with classmates, learning assistants, instructors and resources. Our communities use artificial intelligence to provide on-demand support and suggest answers to your questions, allowing you to spend less time waiting and more time studying.

# **Barrett Online**

In fall 2021, ASU Online created Barrett Online. In joining this online undergraduate honors college, you gain access to a range of rigorous academic experiences and foster meaningful relationships in the Sun Devil community. You also have the opportunity to work directly with faculty to construct a thesis, as well as engage in undergraduate research in exciting areas.



# **Experiential learning and research experiences**

Take your education to the next level and improve your resume with one-of-a-kind research opportunities.

# **OURS** program

Stand out in future endeavors, such as applying for graduate school or advancing your career, by participating in the Online Undergraduate Research Scholars (OURS) program. OURS is a dynamic, virtual learning research experience offering remote studies to students pursuing degrees within The College of Liberal Arts and Sciences.



# Resources to support your success

At ASU Online, we're here to assist you in reaching your educational and professional goals while balancing the different areas of your life. We offer a wide range of resources to empower you to stay organized, troubleshoot challenges, get involved and succeed in your classes.



Take advantage of the comprehensive career services and advising offered to online students and alumni. We're here to support you as you find an internship, your first job after college and every job after that.

## **Career Services**

With offerings ranging from resume reviews and downloadable handouts to virtual practice interviews and career advising appointments, Career Services has something for everyone.

# **Handshake**

Handshake is your hub for all things related to careers and internships. Here you can discover upcoming career events, apply to internship and job postings and chat with employers of interest.



We're here to help you thrive in all areas of life. Learn more about how to receive free counseling and topic-specific support.

# **Wellness through 360 Life Services**

This comprehensive support program offers free, 24/7 counseling and crisis intervention in person or via phone. You can also chat with specialists at your convenience about topics ranging from legal and personal finance to childcare and education. This confidential resource supports your education, career and personal needs.



# Engage with like-minded students

As a Sun Devil, you have access to a vibrant <u>online community</u>. Discover ASU traditions, participate in spirit events and make lasting connections with your peers.

# Online student organizations and clubs

Take advantage of the 30+ student organizations created and managed by online students. Explore online clubs on <a href="Sun Devil® Sync">Sun Devil® Sync</a>, ASU's hub for student activities.

### **Sun Devils Connect**

Join over 11,000 ASU Online students on Sun Devils Connect via <u>Facebook</u> and <u>Slack</u> to meet your classmates, connect about your courses, learn about upcoming activities and more.



The ASU Library is open to online students 24/7. Find out what the ASU Library has to offer.

# **ASU Library**

Access all of the library services you need for academic success in one convenient location. Not sure how to get started? Download the <u>ASU Online Library Guide</u> for interactive tutorials, useful resources and research tips, or use the <u>Ask a Librarian</u> feature for personalized support.



ASU Online provides a range of online academic support options to currently enrolled students.

## **ASU tutoring**

Receive support in undergraduate courses, writing, engineering and select graduate-level subjects through the ASU tutoring center. Using Zoom, you can interact with peer tutors who have successfully passed the courses they tutor.

## 24/7 online tutoring

Through Tutor.com, you can access free online tutoring 24/7 in more than 196 subjects. Quickly connect with an expert tutor via two-way text or voice, and use interactive tools and resources. Access one-on-one support live or use drop-off review services to get expert feedback within 12 hours.

# **Online Study Hub**

Join the Academic Support Network's (ASN) Online Study Hub to connect with your classmates. You can also ask the Tutorbot questions or search through the ASN-developed bank of resources, videos and previously asked questions.



# Look ahead to the future

When you graduate and take your next big step, stay connected to the ASU community. Once a Sun Devil, always a Sun Devil.

# **Graduation ceremony**

ASU Online students receive the same opportunities as in-person students, including the chance to attend ASU graduation. You've got questions, we've got answers. Learn all there is to know about <u>ASU graduation</u>.

# **ASU Alumni Association**

Our global alumni network is made up of 500,000+ members and 170 chapters worldwide. Leverage this network of fellow Sun Devils to make friends, participate in events and find professional opportunities and mentors after graduation.





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